

## How to file a complaint against a moving company - example letter\*

Your name: John Gray Wallis  
Address: New York 10160, 17 Acres street  
Tel: 212 345 7290

Mover's/ Broker's name: "Moving company"  
Address: New York 10012, 68 Lane street, fl. 12, office 344  
Tel: 212 333 168  
US D.O.T: 23893720 /if applicable/  
MC number: 942555 /if applicable/

Bill of lading No. 012345678900  
Origin: [Boston](#)  
Destination: [New York](#)

Re: Unprofessional behavior by "Moving company", broken and lost items

Dear \_\_\_\_\_,

On 3 Mar 2012 I contacted "Moving company" with a request for a quote. I received immediate answer with an approximate estimate and asked a representative of the company to come to my house so we can actually make an exact [inventory sheet](#) and have a final binding estimate. The person who came seemed to very experienced and answered the questions I have.

I was sure that I will receive a quality full moving service and so I trusted "Moving company" with my belongings. The moving date was set for 16 April. I was expecting the movers at 9 a.m. but they came 5 hours late without a warning which made loading until late in the evening.

On the moving day after my belongings were unloaded I noticed that one box was missing, two of the boxes had broken sides and there were things in them that were damages. The missing box contained a laptop model /describe/, almost brand new, which costed \$1,800. The items that were damaged are a genuine leather purse with a \$900 value, a computer game /describe/ worth \$700 that is currently not functioning and a pair of designer shoes for \$3,000 which are completely ruined /attach pictures of the damaged items/.

Having in mind the total amount of damages for which the above stated moving company is liable /as can be seen by the attached copies of document/ I would like to have the sum of \$6,400 to be returned to me.

Sincerely,

/Your name/ \_\_\_\_\_  
/Signature/

\*All the data in the complaint letter is fictitious and does not represent any real people or companies.

The sample of a complaint letter against a moving company is provided to you by  
<http://www.mymovingreviews.com>